

What is claimed is:

[Claim 1] What is claimed is:

1. A method of connecting two parties in real time, the method comprising:
having an Agent have a plurality of service providers;
having a User initiate contact with a Service Provider; and
connecting said User with said Service Provider if available.

[Claim 2] 2. The method as described in claim 1, further comprising
generating a pop-up window with information about said Service Provider;
checking to see if the Service Provider is available.

[Claim 3] 3. The method as described in claim 2, further comprising having
said pop-up window prompting said User to enter their phone number to
make said connection.

[Claim 4] 4. The method as described in claim 2, further comprising
generating a message for said User in said pop-up window when said Service
Provider is not available.

[Claim 5] 5. The method as described in claim 2, further comprising allowing said Service Provider to enter their hours of availability.

[Claim 6] 6. The method as described in claim 1, further comprising displaying said Service Provider's hours of availability within said pop-up window.

[Claim 7] 7. The method as described in claim 1, further comprising denying said connection if a User tries to initiate a connection during the hours said Service Provider is scheduled to be not available.

[Claim 8] 8. The method as described in Claim1, further comprising displaying in said pop-up window that said Service Provider is currently busy on another call if said Service Provider is currently on another system call.

[Claim 9] 9. The method as described in claim 1, further comprising having the system manage the transaction records for said Agent's Service Providers.

[Claim 10] 10. The method as described in claim 9, further including reporting said transaction records.

[Claim 11] 11. The method as described in claim 9, further comprising calculating the amount due to the Service Provider based on the Service Provider's transactions.

[Claim 12] 12. The method as described in claim 11, further comprising paying the Service Provider and the Agent the amount due based on the transactions.

[Claim 13] 13. The method as described in claim 1, further comprising assigning an Agent ID number to the Agent account.

[Claim 14] 14. The method as described in claim 1, further comprising distributing the appropriate service HTML code to the Agent for each newly registered Service Provider.

[Claim 15] 15. A method of connecting two parties in real time, the method comprising

assigning an Agent ID number to the Agent account;
having an expert Service Provider enter the Agent ID when registering as a new Advisor;
linking all Service Providers under a single Agent ID into one account information and transaction activity management interface;
distributing the appropriate service HTML code to the Agent for each newly registered Service Provider thereby;
enabling the Agent to readily create own Internet-based collection of specialized Service Provider and in turn, and
connecting Users with these Service Providers for expert advice in real time via a telephone connection.

[Claim 16] 16. The method as described in Claim 15, further comprising displaying within a pop-up window a full list of an Agent's Service Provider's and their individual availability statuses.

[Claim 17] 17. The method as described in claim 15, further comprising: monitoring how long telephonic connections are maintained between said Users and said Service Providers; and

deducting from Users' consumer accounts the amounts based upon how long the telephonic connections are maintained.

[Claim 18] 18. The method as described in claim 15, further comprising: allowing for said Users to remain in effect on the website of the Agent while navigating and using the system for connecting telephonically to Service Providers, by way of a series of progressive popup windows.

[Claim 19] 19. The method as described in claim 15, further comprising: giving an Agent the option of self-managed payroll responsibility or, a managed payout consisting of, deducting a pre-determined Agent service fee for each transaction and distributing the Agent to fee said Agents.

[Claim 20] 20. The method as described in claim 15, further comprising: having recognition, across the entire database of Service Provider's telephone numbers including potentially multiple different accounts, of whether a particular Service Provider's telephone line is busy thereby; enabling a Service Provider to register and be part of numerous different Agent groups, without concern for any potential telephone connection conflict.